

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): **Grigore Rusu**  
Assignee: **Dell Products L.P.**  
Title: **System and Method for Event Tracking Across Plural Contact Mediums**  
Serial No.: **10/728,692** Filed: **December 5, 2003**  
Examiner: **Gabrielle A. McCormick** Group Art **3629**  
Unit:  
Docket No.: **DC-05675** Customer No.: **33438**

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**April 16, 2009**

*Electronically Filed*

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated April 8, 2009, having a shortened statutory response period ending July 8, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.